

Licence Terms and Conditions

1. Definitions
In these Terms and Conditions:
"Licensor" means StorePro Self-Storage Limited;
"Licensee" means customer of the Licensor;
"Licence area" means the area provided by Licensor to the Licensee pursuant to these Terms and Conditions.
2. Identification and Proof of Address
For individuals, a valid HK identification card or passport and address proof in HK are required to sign a license agreement with the Licensor.
For companies, copies of the valid certificate of incorporation and business registration document are required.
3. Licence Fees and Deposits
 - 3.1 The minimum licence period is 3 months. Fees for 3 months will be charged if the licence period is less than 3 months.
 - 3.2 Licence fees are calculated on a monthly basis and bills showing the amounts due are sent to Licensees. Amounts due should be paid by the Licensee in advance of the month whether legally demanded or not.
 - 3.3 If fees are paid by the Licensee on a prepayment basis, and he/she should decide to terminate the licence before the prepayment period expires, the Licensee shall not be entitled to any refund of the prepayment already made or any part thereof.
 - 3.4 The Licensee agrees that the Licensor reserves the right from time to time to increase the licence fees and also the amount of the deposit payable by the Licensee as security for the due observance and performance by the Licensee of these Terms and Conditions.
 - 3.5 Licence deposit equal to 2 months' undiscounted licence fees needs to be paid to the Licensor upon signing the licence agreement. If the licence fees increase the Licensee will need to pay additional monies to ensure the deposit is equal to 2 months of the new licence fees.
Provided that any sums of money owing and due by the Licensee to the Licensor have been fully paid and all the stipulated terms and conditions on the Licensee's part have been duly performed and observed, the Licensor shall refund to the Licensee the said deposit without interest within one month after the termination of the licence agreement.
In the case of default or breach of licence on the Licensee's part, the Licensor reserves the right to forfeit part or all of the licence deposit.
4. Access and Security
 - 4.1 Access card(s) to the main door will be provided at a cost to the Licensee.
 - 4.2 Replacement access cards may be provided at a cost.
 - 4.3 Any loss of the access card should be reported to the Licensor as soon as possible. The Licensor is not responsible for any loss or damage suffered by the Licensee as a result of the loss.
 - 4.4 The access card is not transferable. If the Licensee provides the access card to any third party, the Licensee shall be responsible for any damage or loss caused.
 - 4.5 The Licensor has the right to refuse access to the licence area when the licence fees have not been paid by the Licensee, or if any of the terms, conditions and rules have not been observed or complied with.
 - 4.6 Locks to the licensed area should be provided at the Licensee's cost.
 - 4.7 The Licensee is responsible for safekeeping his/her own property. Licensor is not responsible for the Licensee's property.
5. Hours of Operation
 - 5.1 The Licensor's office shall be open from 10am to 6pm, Monday to Saturday. It is closed on Sundays and Public Holidays.
 - 5.2 The licence area is generally accessible 24 hours a day, 7 days a week, subject to the restrictions from the building management. Customers are advised to ascertain the restrictions related to their licence area.
6. Terms of Usage
 - 6.1 The licence area is available to the Licensee for purposes of general storage. Notwithstanding, the Licensee shall not submit goods which are illegal, dangerous, explosive, corrosive, combustible, hazardous, noxious, perishable or in any way harmful to other persons, other Licensees' goods or the property of the Licensor.
The Licensee agrees that if any Licensee's goods are submitted in contravention of this paragraph and loss or damage is thereby caused to the Licensor (whether directly or indirectly) or other Licensees, the Licensee will indemnify the Licensor against such loss or damage.
 - 6.2 The Licensee shall supply the Licensor with details of the goods upon request. The Licensor is under no liability to verify any information or description relating to such goods.
 - 6.3 Common areas and equipment such as ladders and trolleys are provided by the Licensor for the Licensee's convenience. These should be used by the Licensee with care and for reasonable periods. If any loss or damage is caused, the Licensor shall be entitled to deduct the cost of repairs from the Licensee's deposit.
 - 6.4 The Licensee shall not assign or sub-license the licence area.
 - 6.5 The Licensee should at all times observe the User Guideline inside the premises.
7. Termination
 - 7.1 The Licensee shall keep the licence area in a clean and tidy condition and shall deliver it in like condition to the Licensor upon termination of the licence agreement and shall be responsible for any damage to the licence area or the Licensor's property or any part thereof during the operation of this licence.
 - 7.2 The Licensee may terminate the Licence at any time by giving one month's notice in writing. In the event the Licensee does not give one month's notice, a fee equivalent to one month will be charged.
 - 7.3 The Licensor has the right to refuse service or to terminate a licence without any reason or explanation by giving the Licensee 14 calendar days' notice. In such event, the Licensee shall forthwith settle all outstanding licence and related fees and arrange removal of the Licensee's goods without prejudice to the Licensor's right to proceed against the Licensee for any damages or other claims.
8. Liabilities and Indemnities
Notwithstanding anything to the contrary herein the Licensor shall in no event be liable (whether in negligence or under licence or whatsoever) for any liabilities, loss, damages, costs, claims, charges, fees and expenses (including legal costs and expenses) including exemplary, punitive, consequential or special damages, or damages for loss of reputation of the Licensee or damages for lost profits, which the Licensee may sustain, suffer or incur, arising from whatever circumstances including but not limited to the following circumstances:
 - 8.1 In respect of the licence services:
 - 8.1.1 Direct or indirect, consequential or other loss arising to the Licensee as a result of the Licensee's goods not being available to the Licensee at any time for any reason;
 - 8.1.2 Any act, intervention, confiscation or extermination by any government or competent authority or department;
 - 8.1.3 Loss or damage caused by any event of force majeure or act of God; including, without limitation, any incident, accident, storm, fire, flood, smoke, theft, burglary, explosion, contamination, vermin, radioactivity or earthquake, acts done with malicious intent by any person, or any other event outside the control of the Licensor;
 - 8.1.4 Loss or damage arising from any condition or inherent vice or defect or the natural deterioration of the Licensee's goods;
 - 8.1.5 Loss or damage arising from any act or omission of the Licensee or any other person acting on the Licensee's behalf including a failure to declare or false declaration of value (and so that the Licensee shall indemnify the Licensor accordingly);
 - 8.1.7 Any other loss or damage of whatever nature, including but not limited to any loss of or damage to any internal parts of any object.
 - 8.1.8 Any event not within the control of the Licensor;
 - 8.1.9 Any consequential or economic loss or damage; and
 - 8.1.10 War, war-like or hostile actions.

In all other cases, the liability of the Licensor to the Licensee in respect of any loss or damage he/she may incur under this licence shall be limited to total amount of charges payable by the Licensee under the licence since the occurrence of the loss.

8.2 The Licensee undertakes to keep the Licensor fully indemnified against all actions, proceedings, claims, damages, losses and costs which the Licensor may suffer, incur or sustain by reason or as a result or in consequence of any breach on the Licensee's part of any terms, conditions or user guidelines.

If the Licensor should suspect that the licence area is being used for any unlawful purpose or otherwise in contravention of any of the terms or conditions herein or any of the said guidelines the Licensor may call upon the Licensee to open the licence area for inspection.

Should the Licensee fail to comply with the request, the Licensor may have the lock(s) broken open at the Licensee's risks and costs, and deal with or dispose of the contents thereof at the Licensee's risks and costs as the Licensor may think fit.

8.3 The Licensee's goods shall be kept in the licence area entirely at the own risk of the Licensee who shall be solely responsible for effecting any insurance on the Licensee's goods at his own cost and expense. The Licensee acknowledges and agrees that the Licensor is not in any way obliged to, and will not, take out any insurance in respect of the contents of the licence area.

9. Remedies

9.1 In the event that the Licensee fails to pay the licence fees in full to the Licensor within 7 working days of the Licensee's bills for the same, the Licensor shall be entitled to terminate this agreement forthwith and the Licensor shall have a lien over the Licensee's goods or any part thereof which shall not be released to the Licensee unless and until the Licensee shall fully pay all the outstanding licence fees and any additional charges which the Licensor shall reasonably impose.

9.2 Provided that the licence fees remained unpaid, the Licensor shall be entitled to sell or otherwise dispose of the Licensee's goods to recover all the outstanding licence fees and additional charges as aforesaid but without prejudice to the Licensor's right to claim against the Licensee for any deficit, costs and expenses arising from such sale or disposition.

10. Miscellaneous

10.1 The Licensor has absolute right to modify or change the Terms and Conditions herein this agreement without the necessity to inform the Licensee in advance. The Terms and Conditions and any updates are published in the Licensor's website.

10.2 The Licensee shall notify the Licensor in writing of any change in personal details including correspondence or registered address, email address, telephone number, etc. Until the Licensor has been notified otherwise the Licensee's address registered with the Licensor shall be deemed to be the Licensee's address and any notice sent to that address should be deemed to have been duly received.

10.3 The Licensee acknowledges and agrees that all personal data relating to the Licensee may be used and disclosed by the Licensor in accordance with the Licensor's policies on use and disclosure of personal data published on the Licensor's website.

10.4 The parties hereto agree that if any term or condition herein is hereafter determined by the tribunal or court mentioned in Clause (10.5) to be void or unenforceable in whole or in part, the validity of all other terms and conditions shall remain in full force and effect.

10.5 This licence shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ("the HKSAR") and all disputes arising in connection with this agreement shall be submitted by either party to the tribunal or court in the HKSAR.

10.6 The Licensee agrees that in the construction and interpretation of these Terms and Conditions, the English text prevails and any Chinese version is provided for the Licensee's information only and is not intended to have any legal effect.